# Glen Price GLEN.Price01@outlook.com

# Professional Summary

Software Quality Assurance Analyst with 4+ years of IT experience in Analysis, design, development and testing different Client/server and Web-based applications. Diversified experience in Black Box testing, Functional testing, GUI testing, Integration testing, System testing, Regression testing and QA of Client Server Architecture and Web Applications. Excellent record of accomplishment in testing tools using HP Quality Center and Soap UI Test tools. Proficient in writing Test Plans, Test Scenarios, and Test Cases.

# Key Accomplishments

* Actively participated in detailed design reviews, test plan review and came up with good test Scenarios and test data needs.
* Analyzed the Logical Data Model and Physical Data Model and created the Test Plan document, Test cases for database testing.
* Extensively involved in conducting the System integration testing and Backend Testing.
* Extensively used SQL Server Management Studio and Postgress to do the Backend Testing by writing the SQL Queries (Select Statements and JOINS).
* Actively participated in Design Reviews and Weekly Status Meetings.
* Expertise in Jira to generate the daily defect report and daily status report.
* Prepared the Test Plan Document and Manual Test Cases.
* Responsible for Coordinating with business analysts and developers to discuss issues in interpreting the requirements.
* Responsible for providing Testing Efforts, Estimates and Timely status.
* Coordinated with business team and facilitated for successful completion of Integration testing.
* Prepared the System Test Plans and Test Cases for all the Production & Change Management releases.
* Tested Data transmission, mapping from SQL Server Management Studio Database to Postgres Database.

# QA Expertise

* User Interface and Business Requirement Analysis
* Testing Methodology and Test Plan Formulation
* Expertise in Documentation including design, development and execution of Test Plans, Test Scenarios, and Test Cases.
* Design and developing test plan, test cases and test scripts
* Database testing
* Functional, GUI testing, System testing and Integration testing
* Regression testing
* Expertise in Problem solving and Bug Reports using Bug Tracking Tools.

# Skills

* **Operating System:** Windows XP, Windows 7, UNIX
* **Testing Tools:** **Jira**, Quick Test Pro, **SoapUI**, Informatica, Toad, JMeter, **Selenium**
* **Test Management Tools:** **HP quality Center**
* **Other Tools:** MS Word, MS Excel, MS Office.
* **Language:** SQL, Visual Basic, Java Script, Perl
* **Database:** Oracle, MS SQL Server, Postgres

# Professional Experience

**BizMerlin November 2017 – current**

**QA Analyst**   
  
BizMerlin is the enterprise resource management solution of choice for teams performing excellent services across multiple projects. Thousands of outstanding teams choose BizMerlin to acquire, manage, allocate and retain their team members. Completely cloud based application available via all your favorite web browsers.

Responsibilities:

* Actively participated in detailed design reviews, test plan review and came up with good test Scenarios and test data needs.
* Analyzed the Business requirements, functional specifications, Use Case documents and created the Test Plan document, Test cases for System testing.
* Extensively involved in conducting the System integration testing, Regression Testing, Backend Testing, GUI Testing and Usability Testing.
* Actively participated in Design Reviews and Weekly Status Meetings.
* Shadowed the automation team to develop Automated Scripts for **regression testing** using **Selenium.**
* **Maintained** the **Automation Scripts** for **enhancements** and **Modification** to perform regression testing.
* Good understanding of Core Javaand**Object Oriented Programming** (OOPs) concepts and Experience in designing, developing, enhancing automated test scripts for Selenium using Java.
* Understanding in designing and implementing Selenium Automation Frameworks using **Data Driven**, **Keyword Driven**, **Hybrid**, **Object repository, Page Object Model (POM)**.
* Conversant in identifying the correct GUI elements for creating automation scripts using **Selenium locators** such as **name**, **ID**, **Link Text**, **CSS Selector** and **XPath**.
* Experienced using web debugging tool like **Fire Path** and **Firebug**to locate web elements.
* Implementation of parallel execution in the automation framework to do browser compatibility testing, using IE, Chrome and Mozilla.
* Experience in configuring application framework using **Excel spreadsheets** and process the spreadsheets using **Apache POI.**
* Extensively used **Quality Center 9.2** to log the Defects in Defect tab and to manage the Test Scripts in Test Plan Tab and Test Run Status in Test Lab.
* Participated in trouble shooting the defects and Bug fixes.
* Well used QC to manage & map the requirements to Test Cases and also generate Daily defect reports and Daily status reports.
* Expertise in **Jira** to generate the daily defect report and daily status report.
* Used **SOAP UI** for testing soap services integration testing between multiple applications connected through service layer.
* Prepared the Test Plan Document and Manual Test Cases.
* Responsible for Coordinating with business analysts and developers to discuss issues in interpreting the requirements.
* Responsible for providing Testing Efforts, Estimates and Timely status.
* Coordinated with business team and facilitated for successful completion of UAT.
* Prepared the System Test Plans, Usability test plan and Test Cases for all the Production & Change Management releases.

**Environment: Quality Center 9.2, Jira, Windows 7 /XP, Oracle 9/10, Manual Testing, SOAP UI, HTML, C#.Net, ASP.Net, MS-Office 2003/07**

**QA Analyst March 2015 – October 2017**

**Department of Labor’**s Unemployment Insurance Claimant project is a data analytical process to ensure the claims are real. Scores are created through different attributes like claimant’s IP address, location, address, certification, employer, wage report, online session and so on. All those data are being pulled from state’s source tables to NTELX’s base table. From base table data is being sent to aggression table and then analytical model to create the final score.

Responsibilities:

* Extensively involved in conducting the System integration testing and Backend Testing.
* Extensively used **SQL Server Management Studio** and **Postgress** to do the Backend Testing by writing the **SQL Queries** (**Select** Statements and **JOINS**).
* Actively participated in Design Reviews and Weekly Status Meetings.
* Expertise in Jira to generate the daily defect report and daily status report.
* Prepared the Test Plan Document and Manual Test Cases.
* Responsible for Coordinating with business analysts and developers to discuss issues in interpreting the requirements.
* Responsible for providing Testing Efforts, Estimates and Timely status.
* Coordinated with business team and facilitated for successful completion of Integration testing.
* Prepared the System Test Plans and Test Cases for all the Production & Change Management releases.
* Tested Data transmission, mapping from SQL Server Management Studio Database to Postgres Database.

**Environment: SQL Server Management Studio, PgAdmin, Windows 7 /XP, Jira, Manual Testing, C#.Net, ASP.Net, MS-Excel.**

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